

Service Preparations

Dear Resident;

Cal Coast Termite & Pest Inc has prepared the following information to assist you in preparing your home for pest control service. Please follow the instructions listed for the problem you are having.

Important: Governing regulatory agencies as well as federal regulatory agencies will not allow us to treat your home for the designated pests unless the instructions are followed completely as required by the label of the products we use. A Pesticide Disclosure Notice is available from your resident manager, or is posted for your review.

ALWAYS PERFORM PREPARATION ITEM #7 BELOW; NO TREATMENT WILL BE PERFORMED FOR ANY PEST IF ANIMALS OR PEOPLE ARE LEFT IN THE HOME. THIS IS REQUIRED BY LAW.

Roaches or Silverfish:

1. Remove EVERYTHING from all kitchen and bathroom cabinets, drawers, and counters. Do not forget the medicine cabinet, toothbrushes, can openers, toasters, etc.
2. Drawers must be emptied completely, if the problem persists in the bedroom areas all dresser drawers must also be emptied.
3. Place all kitchen items on a table or couch out of the kitchen and cover them with a sheet. Any washing or cleaning of cabinets should be done before treatment. ONLY COUNTERTOPS, STOVETOPS AND BREADBOARDS CAN BE WASHED AFTER TREATMENT.
4. Remove all loose paper. Adhesive shelf paper may be left in place.
5. Remove all items from the linen closets, hall closets, bedroom closets, etc. and place them in the center of the room, and cover with a sheet.
6. Clothing on hangers may be left in place if you simply pull it to the center of the rack and cover with a sheet of plastic. We recommend lifting the clothing off the rack and placing the items on the bed.
7. Remove ALL animals (Dogs, Cats, Birds, Reptiles, Etc.) Fish may be left in the unit; however, the filtration unit must be turned off and wrapped in plastic. The pump must remain off for 4-6 hours after treatment. (Please check with your local fish dealer regarding the lack of aeration) Cal Coast will not be responsible for pets left in the unit during the treatment.
8. Windows may be left open unless otherwise advised.
9. We will lock all doors when leaving the unit; make sure you have your keys for re-entry.
10. You will be required to be out of your home for a minimum of 2 hours. When returning to your units if that odor is unpleasant aerate your home and return in an additional 2 hours.
11. When you return home be sure that the product used is completely dry before returning your items to their designated location. DO NOT WASH THE CABINETS, as this will deactivate the product used and eliminate any results. Do not be alarmed if you see insects after spraying. The insect population will steadily decrease as the product takes effect. There should be no activity after 7-14 days.

For Ants, Crickets, and Earwigs:

Perform preparation items #1, 2, 3, 4 above, but from counter level and below only. (Unless ants have been observed in the locations above the counter level).

Perform preparation item #6 above, but only for the closet floors.

Perform preparation items #8, 9, 10, 11.

For Fleas and Ticks:

Remove all items from all floors and carpets (toys, shoes, pillows, magazines, racks, plants, stereo equipment, etc.) except your furniture. Vacuum all carpets before treatment, then dispose of the vacuum bag in an outside trash container. Dogs or Cats should be taken to a veterinarian for a flea bath or treatment. This treatment must be performed the same day as the service.

For Fabric Pests:

Perform all preparations items #8, 9, 10, 11

For Stored Product Pests (I.E. Moths)

Remove all cereals, grain products, silk flowers, wicker, etc. Wrap all products in plastic and dispose of properly.

Perform preparations # 1,2,3,4,8,9,10,11

I authorize Cal Coast Termite & Pest Inc to perform pest control services in my unit; I have received and reviewed the pesticide disclosure. I understand that I am required to complete the preparations as outlined above for the pest problem I have listed. I give my permission for the Cal Coast staff to enter my unit for the purpose of pest control treatment on the treatment date. If preparations are not complete I understand that my unit will not be treated, and that the service will be rescheduled for the next normal service date.

Pest Problem: Ants Fleas Roaches Crickets Earwigs Fabric Pests Stored Product Pests Silverfish

Unit # _____

Signature _____

Date _____

Day of Service: Monday Tuesday Wednesday Thursday Friday Date of Service: _____

KEEPING YOUR FAMILY SAFE IS IMPORTANT TO US

Cal Coast Termite & Pest Inc is here to provide our customers with quality service and excellent customer satisfaction. We have the responsibility to provide you with the upmost effective yet efficient service in the safest possible way. Our trained and technical staff constantly test and review the current technology in both pesticide materials and application techniques and devices. Through the review process, we have made changes in certain pesticides and application methods and would like to take this opportunity to notify you. Please note that all of the materials used by Cal Coast Termite & Pest, Inc. are registered with the EPA and California Department of Pesticide Regulation. None of the materials used are included in the California Proposition 65 listing. If you have questions or concerns, we ask that you contact us.

CALIFORNIA STATE LAW REQUIRES THAT YOU BE GIVEN THE FOLLOWING INFORMATION: CAUTION – PESTICIDES ARE TOXIC CHEMICALS

Structural Pest Control Operators are licensed and regulated by the Structural Pest Control Board, and apply pesticides which are registered and approved for use by the California Department of Pesticide Regulation and the United States Environmental Protection Agency. Registration is granted when the data finds that based on existing scientific evidence there are no appreciable risks if proper use conditions are followed or that the risks are outweighed by the benefits. The degree of risk depends upon the degree of exposure, so exposure should be minimized. If within 24 hours following application you experience symptoms similar to common seasonal illness comparable to the flu (Pesticides with non-flu like symptoms are asterisked below), contact your physician or poison control center (telephone number listed below) and your pest control operator immediately. For further information contact any of the following: Our office at (800) 683-7765; for Health Questions – Your County Health Department (telephone number listed below): for Application Information – Your County Agricultural Commissioner (telephone number listed below) and for Regulatory Information – The Structural Pest Control Board, (916) 561-8700, 2005 Evergreen St. #1500, Sacramento CA 95815.

POISON CONTROL CENTER: (800) 764-7661

CALIFORNIA COUNTY AGRICULTURAL COMMISSIONERS:

Los Angeles (626) 575-5466; Orange (714) 447-7100; Riverside (909) 955-3000; San Bernardino (909) 387-2105; San Diego (858) 694-2739

CALIFORNIA HEALTH DEPARTMENT:

Long Beach (562) 599-2153; Los Angeles (213) 240-8104; Orange (714) 834-3155

PESTICIDES THAT MAY BE USED ON YOUR PROPERTY DURING THE COURSE OF OUR WORK.

The names of material actually used during each visit will be on the Invoice / Service Slip.

Avert Bait Formula 1 (Abamectin B1)
Avert Gel Formula 2 (Abamectin B1)
Bora-Care (Disodium Octaborate Tetrahydrate)
BP 100 (Pyrethrin/Piperonyl Butoxide)
BP 300 (Pyrethrin/Piperonyl Butoxide)
CB 80 (Pyrethrin)
Cirkil (Neem Oil)
Cirkil RTU (Neem Oil)
Dagnet SFR (Permethrin)
Dual Choice Ant Bait Station (N Ethyl Perfluorocctane Sulfonamide)
Final Blox (Brodifacoum)*
FlexA Foam (Dihexyl Sodium Sufosuccinate)
Gentrol IGR (Hydroprene)
Intruder HPX (Cyfluthrin)
Invader HPX (Propoxur)
Kicker (Pyrethrin)
Maxforce Ant Bait Station (Fipronil)

Maxforce Ant Bait Gel (Fipronil)
Maxforce Roach Bait Gel (Fipronil)
Maxforce Roach Bait Station (Fipronil)
Phantom (Chlorfenapyr)
Precor 2000 (Methoprene)
Precor IGR (Methoprene)
Pro-Citra (Limonene)
Pro-Platinum (Sodium Decyl Sulfate)
Suspend SC (Deltamethrin)
Talstar Granules (Bifenthrin)
Termidor SC (Fipronil)
Terro Ant Bait (Sodium Tetraborate Decahydrate)
Timbor (Disodium Octaborate Tetrahydrate)
Wasp Freeze (Phenothrin)
Other _____
Other _____
Other _____

*Effect of overexposure of these materials can occur only due to ingestion. If you suspect ingestion of any of these materials, contact your physician immediately. Advance symptoms of overexposure of these materials can include bleeding gums, nosebleeds or hematomas.

SEE THE BACK OF THIS FORM

PESTICIDE DISCLOSURE NOTICE FOR ALL CLIENTS (Multi-Family Dwellings, Commercial/Industrial Establishments & Single-Family Residences) This information was provided to you when you initiated service. It will be sent periodically as a reminder to you, our valued client.

DISCLOSURE TO YOUR EMPLOYEES/TENANTS

Dear Property Owner/Manager

Attached you will find a copy of the pesticide disclosure notice that we are providing to you which is required by law. California Law (8538 Business & Professions Code and 1970.4 California codes of Regulations) requires that we provide you with this notice prior to our initial pest control service. Among other things the notice includes information about the products we are using, and the frequency of service.

This letter is to advise you of your legal responsibility to pass this information on to you employees/tenants. The legal responsibility to notify your employees or tenants is yours, and cannot be subcontracted to any other entity.

California law requires that we post a copy of this pesticide disclosure notice in public areas prior to our initial service for the purpose of making this disclosure notice available to your current tenants. We will not post this disclosure notice again unless we change the materials proposed to be used. If we ever treat the interior of a unit we will leave a copy of this disclosure notice inside the unit for the tenant.

It is specifically your responsibility to pursuant to Section 1940.8 to the Civil Code, relating to landlords, to provide this pesticide disclosure notice to any tenants who subsequently, move in. We suggest that you give a copy of this pesticide disclosure notice to all new tenants and keep copies of this notice posted in conspicuous places such as laundry rooms, mailboxes and other common areas.

Sincerely,

Cal Coast Termite & Pest Inc.